

Privacy Policy

This privacy policy sets out how **PayBayGo** uses and protects any information that you give when you use this website.

This Privacy Policy is an electronic record in the form of an electronic contract formed under the Information Technology Act, 2000 and the rules made thereunder and the amended provisions pertaining to electronic documents/records in various statutes as amended by the Information Technology Act, 2000. This Privacy Policy does not require any physical, electronic or digital signature.

This Privacy Policy is a legally binding document between you and **PayBayGo** (both terms defined below). The terms of this Privacy Policy will be effective upon your acceptance of the same (directly or indirectly in electronic form, by clicking on the “I accept” tab or by use of the website or by other means) and will govern the relationship between you and **PayBayGo** for your use of the website (“Website” defined below).

This document is published and shall be construed in accordance with the provisions of the Information Technology (Reasonable Security Practices and Procedures and Sensitive Personal Data or Information) Rules, 2011 under the Information Technology Act, 2000; that require publishing of the Privacy Policy for collection, use, storage and transfer of sensitive personal data or information.

Please read this Privacy Policy carefully. By using the Website, you indicate that you understand, agree, and consent to this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not use this Website. By providing us your information or by making use of the facilities provided by the Website, you hereby consent to the collection, storage, processing, and transfer of any or all of your personal information and non-personal information by us as specified under this Privacy Policy. You further agree that such collection, use, storage, and transfer of your information shall not cause any loss or wrongful gain to you or any other person.

User Information

To avail certain services on our Website, users are required to provide certain information for the registration process, namely:

- Your name
- Email address
- Postal address
- Mobile number
- PIN code

The information supplied by the users enables us to improve our site and provide you with the most user-friendly experience. All required information is service-dependent, and we may use the above user information to maintain, protect, and improve our services (including advertising services) and for developing new services.

Such information will not be considered sensitive if it is freely available and accessible in the public domain or is furnished under the Right to Information Act, 2005 or any other law for the time being in force.

Cookies

To improve the responsiveness of the site for our users, we may use “cookies” or similar electronic tools to collect information and assign each visitor a unique, random number as a User Identification (User ID) to understand the user’s individual interests using the identified computer.

Unless you voluntarily identify yourself (through registration, for example), we will have no way of knowing who you are, even if we assign a cookie to your computer. The only personal information a cookie can contain is information you supply. A cookie cannot read data off your hard drive.

Our advertisers may also assign their own cookies to your browser (if you click on their ads), a process that we do not control. Our web servers automatically collect limited information about your computer’s connection to the Internet, including your IP address, when you visit our site. Your IP address does not identify you personally. We use this information to deliver our web pages to you upon request, tailor our site to the interests of our users, measure traffic within our site, and let advertisers know the geographic locations from where our visitors come.

Links to Other Sites

Our policy discloses the privacy practices for our own website only. Our site provides links to other websites that are beyond our control. We shall in no way be responsible for your use of such sites.

Information Sharing

We share sensitive personal information with third parties without obtaining prior consent of the user only in the following limited circumstances:

- When it is requested or required by law or by any court or governmental agency or authority to disclose, for the purpose of verification of identity, or for the prevention, detection, investigation (including cyber incidents), or for prosecution and punishment of offences. These disclosures are made in good faith and belief that such disclosure is reasonably necessary for enforcing these Terms or for complying with applicable laws and regulations.
- We may share such information within our group companies and officers and employees of such group companies for the purpose of processing personal information on our behalf. We ensure that these recipients agree to process such information based on our instructions and in compliance with this Privacy Policy and any other appropriate confidentiality and security measures.

Information Security

We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure, or destruction of data. These include internal reviews of our data collection, storage, and processing practices and security measures, including appropriate encryption and physical security measures to guard against unauthorized access to systems where we store personal data.

All information gathered on our Website is securely stored within our controlled database. The database is stored on servers secured behind a firewall; access to the servers is password-protected and strictly limited.

However, no security system is impenetrable. We cannot guarantee the security of our database, nor can we guarantee that information you supply will not be intercepted while being transmitted to us over the Internet. Any information you include in a posting to discussion areas is available to anyone with Internet access.

As the Internet is an ever-evolving medium, we may change our Privacy Policy from time to time to incorporate necessary future changes. Our use of any information we gather will always be consistent with the policy under which the information was collected, regardless of what the new policy may be.

Contact Us

If you have any questions regarding this Privacy Policy, you may contact us using the information below:

- **Email:** support@paybaygo.com
- **Phone:** +9190711507979 (Mon–Sat, 10 AM to 6 PM)
- **Office Address:** No 47, 2nd Cross, 1st Block, Dr Kumars Layout, Nagayanapalya, Maruthisevanagar, 560033.